



Frequently Asked Questions: Maryland Vehicle Emissions Inspection Program (VEIP) COVID-19 Testing Sites

Updated April 28, 2020

The Maryland Department of Health, in conjunction with the Maryland Department of Transportation, Maryland State Police, Maryland National Guard, county health departments, and private partners, has converted Vehicle Emissions Inspection Program (VEIP) stations into drive-through COVID-19 testing sites for Marylanders in various locations across the state.

These testing sites are for sample collection from symptomatic patients who are at high risk for complications from COVID-19. Testing will be provided to individuals regardless of their ability to pay, type of health insurance, or participation in any particular provider network. A health care provider or local health department can determine whether an individual meets the criteria for testing.

Individuals must have a provider order submitted by a health care provider and an order confirmation code in order to schedule an appointment to receive a COVID-19 test at a VEIP location. A provider or patient can schedule an appointment.

Walk-ins will not be accepted. Test sites and hours are based on demand and availability of supplies. People who do not have symptoms or who have mild symptoms do not need to be tested and should follow home-isolation guidance.

Patients must have the following to receive testing at a VEIP testing site:

1. A provider order from a licensed health care provider
 2. A scheduled appointment (see procedures for scheduling below)
 3. Proof of identification: photo identification/driver's license, United States passport, or Social Security card
-

VEIP COVID-19 Testing Sites

Scheduling

A health care provider must first order a test using the CRISP health information exchange (HIE). Once a test is ordered, the provider can schedule an appointment on behalf of the patient *-or-* the provider can supply the patient with a link to schedule online.

When scheduling, choose the most convenient appointment option from the list of available times, dates, and locations. Days and hours of operation for each location are subject to change based on demand and availability of supplies.

Current locations include:

Glen Burnie VEIP (Anne Arundel County)
721 E. Ordnance Road
Curtis Bay, MD 21226

Bel Air VEIP (Harford County)
1631 Robin Circle
Forest Hill, MD 21050

Waldorf VEIP (Charles County)
28 Henry Ford Circle
Waldorf, MD 20601

Columbia VEIP (Howard County)
6340 Woodside Ct., #1071
Columbia, MD 21046

White Oak VEIP (Montgomery County)
2121 Industrial Parkway
Silver Spring, MD 20904

Owings Mills VEIP (Baltimore County)
11510 Cronridge Dr.
Owings Mills, MD 21117

Prince Frederick VEIP (Calvert County)
1035 Prince Frederick Blvd.
Prince Frederick, MD 20678

How do I get an appointment and provider order to get a test at a VEIP location?

1. Call your health care provider or the local health department if you do not have a provider. If you qualify for a test, your provider will order a test online through CRISP, the regional HIE, which serves Maryland and the District of Columbia.
2. Once your provider submits your order, you will receive an email with your Order Confirmation Code and a link to the self-scheduling site. The number of appointment slots at each location is dependent on the number of supplies available.

IMPORTANT NOTE: *UMMS Upper Chesapeake Health is partnering with MDH to operate the testing site at the Forest Hill (Bel Air, Harford County) VEIP station. At this time, the Bel Air site is not using the CRISP ordering or scheduling platform. All appointments for this site must be made by a health care provider. There are also several other testing sites being operated throughout Maryland by organizations that are not directly affiliated with MDH, such as local governments and private hospitals. For information about a non-MDH testing site, contact the site's operator.*

Can I show up at a VEIP testing site and wait in line to get a test?

No. If you arrive at a VEIP testing site without both an appointment and provider order, you will be asked to leave. Testing is for symptomatic patients who are at high level risk for complications from COVID-19 disease and have a provider order and appointment.

Can I show up to a VEIP testing site and wait to see if there is a cancellation?

No. If you arrive at a VEIP testing site without both an appointment and provider order, you will be asked to leave. Testing is for symptomatic patients who are at high level risk for complications from COVID-19 disease and have a provider order and appointment.

What do I need to do to get a test at a VEIP location?

Testing will be available for symptomatic patients who are at high risk for complications from COVID-19 disease. Your health care provider can determine whether you meet the criteria for testing. You will then need a provider order and an appointment to receive a COVID-19 test at a VEIP testing site.

What is the test?

The test requires a clinician to insert a single long swab (Q-tip) into the back of a person's nostril. Most individuals experience minor discomfort at most.

What VEIP locations are conducting COVID-19 testing?

VEIP testing sites and hours may vary due to availability of supplies. Location options will be provided during the scheduling process.

Will I be required to exit my car when I arrive at the VEIP testing site?

No. All visitors will be required to remain in their vehicles upon arrival at the VEIP testing site. Windows should remain up until it is time to be tested. *In the event of inclement weather, please remain in your car and await further instructions from test-site personnel.*

What type of identification will I be required to provide on arrival at the VEIP testing site?

Proof of identification accepted: Photo identification/driver's license, United States passport, or Social Security card

Will children be required to provide identification upon arrival at the VEIP testing site?

No. Only patients 18 years and older will need to provide photo identification.

How long will I have to wait in line?

Everyone with an appointment is encouraged to arrive at their testing site 15 minutes ahead of their scheduled time. This will ensure efficient movement through each step of the process.

Test Results

How will I receive my results after I have been tested at a VEIP testing site?

Your results will be communicated to you within approximately seven days by your health care provider. If you have not received your results within several days after testing, contact your provider directly to inquire if the results are available. Some people have experienced reporting delays because of the large number of tests being processed daily by the commercial laboratories.

What do I do while waiting for my results?

Stay at home and self-isolate. Frequently wash your hands with soap and water for at least 20 seconds. Limit contact with pets and animals; wear a face mask, if you have one, when you are around others; clean and disinfect frequently touched objects and surfaces. Monitor your symptoms. If your symptoms get worse, please call your health care provider's office. If you are having a medical emergency, such as difficulty breathing, call 911. Tell the 911 operator that you were tested for COVID-19 and are waiting for results.

What do I do if my test results are positive for COVID-19?

If you test positive, you should self-isolate at home for seven days after your symptoms started or three days after your last fever, whichever is longer, and if your symptoms are improved. Continue to practice good hygiene, including frequent and thorough hand washing, disinfecting “high-touch” surfaces and frequently washing clothing and bedding. Limit contact with pets and animals. Practice social distancing within the home and wear a mask around family members or other people.

What should I do if I start to feel worse?

Call your health care provider immediately. If you do not have a health care provider, call your local health department. Do not go to an urgent care facility or emergency department without calling first. If you are experiencing a medical emergency, call 911.

If I do have COVID-19, what happens?

The vast majority of people recover from this disease in one to two weeks. Most people will have mild to moderate symptoms and will be advised to recover at home and isolate themselves from others. These individuals should call their physicians or health care practitioners if their symptoms get worse.

How do I self-isolate at home while I recover?

Ideally, you should stay in a separate bedroom where you can recover without sharing immediate space with others. You will need to have access to necessary resources, food, and medications while you recover. Depending on the severity of your symptoms, you may need a caregiver available to provide support. Caregivers should practice good hygiene, including frequent and thorough handwashing, avoiding touching their face, and frequently disinfecting “high-touch” surfaces. Prohibit visitors who do not have an essential need to be in the home.

If I have COVID-19, will I need to go to a hospital?

Most people will have mild to moderate symptoms and will be advised to recover at home and isolate themselves from others. For some people, COVID-19 can lead to serious illness. If someone has a serious illness from COVID-19, they may be admitted to the hospital.

Will my positive COVID-19 test results be reported to public health entities?

Yes. Positive COVID-19 test results will be reported to the appropriate public health agency in accordance with applicable Maryland laws and regulations.

How will I know when I don't need to be quarantined any longer?

You should self-isolate at home for seven days after your symptoms started or three days after your last fever, whichever is longer, and if your symptoms are improved. Continue to practice good hygiene, including frequent and thorough hand washing, disinfecting "high-touch" surfaces and frequently washing clothing and bedding. Practice social distancing within the home if you live with family members or other people.

Do a lot of people get seriously ill or die from COVID-19?

From what is known about the COVID-19 illness so far, most people who get infected will have mild to moderate symptoms and can recover at home. Some people, especially those who are older or have underlying medical conditions, may experience more serious symptoms and complications from the illness. People who experience shortness of breath or other worsening symptoms should contact their health care provider immediately or call 911.