Contact Investigation
University Campuses

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Agenda

- Background
- Goal
- Partnership
- Process
- Lessons Learned
# Background

<table>
<thead>
<tr>
<th></th>
<th>C1</th>
<th>C2</th>
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<tbody>
<tr>
<td>Age/Sex</td>
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<td>20 y/o, F</td>
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<td>Co. Origin</td>
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<td>C-Xray</td>
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<td>TLTBI</td>
<td>Offered/Ref</td>
<td>Offered/Ref</td>
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Goal

• To establish a *partnership* between the university and the health department

  – *Partnership*: an arrangement where parties, known as partners, agree to cooperate to advance their mutual interests
Goal: WIN – win

The way to get what you want is to help the other side get what they want

*The Power of Nice Philosophy*
Ronald Shapiro
Partnership

• LHD is the lead agency and has the ultimate authority in the investigation

• University is the host facility
  – Respect their institution
Process

• University buy-in...acceptance

• Process is to have the university “independently” see the value and importance of the CI...
Process: Meeting with University

• Identify strategic players/partners
  – Office of Health Services
  – University Administration
    • Authority to enforce decisions
    • Associate Vice President Student Affairs
    • Public Information Officer (PIO)
Process: University Resources

- Space for testing
- Staff: administrative, nurses
- Mail students for follow-up
- Telephone calls
- Food
- *The Hammer:* *Blocked Registration*
Lessons Learned

• Preferred mutual agreement on process
• Recognize and utilize expertise each partner provides
• Recognize and respect the authority and jurisdiction of each partner
Lessons Learned: UMBC

• No longer accepts skin test
  – Accepts T-Spot® or quantiFERON® (QFT)

• All international students required to have a TB test, and further evaluation, if needed
Lessons Learned: UMBC

• Domestic students
  – All complete a TB Screening Questionnaire
  – For students that indicate possible exposure or risk:
    • Recommend, not mandate, QFT test
    • Provide health education - screening
    • Results of screening questionnaire added to student’s medical record

• **ALL students identified as LTBI, recommend TLTBI**
WIN - win

• Bonds are forged
• Relationships are built
• Success leads to more success

*The Power of Nice - How to Negotiate so Everyone Wins: Especially You*

Ronald M Shapiro
Thank you!

Jan A. Markowitz, PhD

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